

# The User Manual of AMClient APP

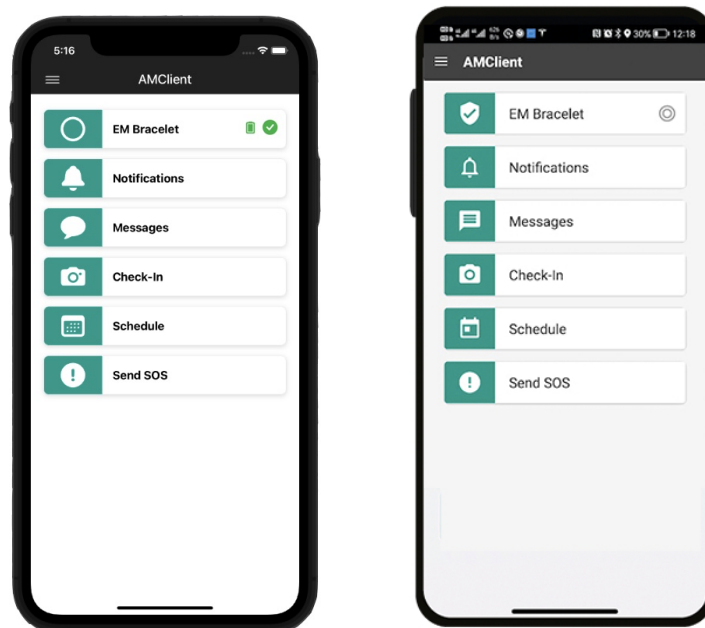
AMClient App: Ideal mobile application for victim protection and low-risk offender monitoring, **available in Apple Store and Google Play.**

## **AMClient features:**

- ✧ Active GPS location tracking, exclusion and inclusion zones even screen off
- ✧ Engineered for efficient background tracking while optimizing power consumption to preserve the user's battery life
- ✧ Real-time panic SOS feature for alarm
- ✧ "Check-In" feature takes photo of offender and location for reviewed by supervisors
- ✧ "Messages" feature input messages for reviewed by supervisors
- ✧ "EM Bracelet" feature continuously verifies paired Bluetooth anti-tamper optic-fiber bracelet for automatically monitoring the present of wearer
- ✧ "Schedule" feature receives appointments notifications from portal
- ✧ Appointment seamlessly integrated with Calendar for reminder
- ✧ "Notifications" feature adds push in-App notifications from portal
- ✧ Flexible set location frequency and accuracy locally or remotely
- ✧ Support offline data cache and retransmission once online
- ✧ Remotely control by supervisors, lock and unlock settings of tracking

# 1. Continuously GPS, WIFI and LBS Tracking

AMClient App is a continuous tracking App for iOS or android smartphone, which turns user's smartphone to a tracking device. It's background location tracking function, can continuously locate and upload location information even the screen off. This function needs to be authorized the background operation of the APP to be called and verified in the permission settings. After the configuration is successful, it will automatically locate 7\*24 hours in real time and obtain a complete movement track.

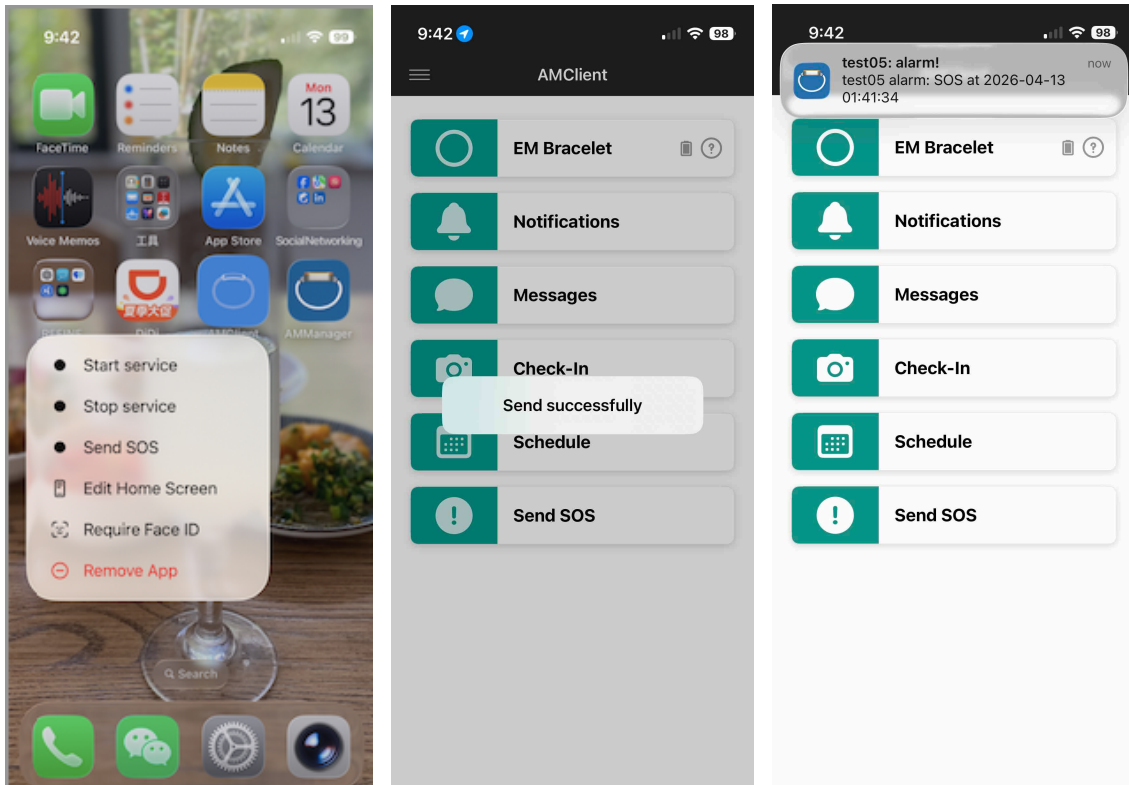


*AMClient for iPhone and Android*

*The most important feature of AMClient is enables continuous, real-time location tracking on smartphones with optimized battery efficiency, ensuring reliable monitoring without burdening the client's device.*

## 2. Panic SOS

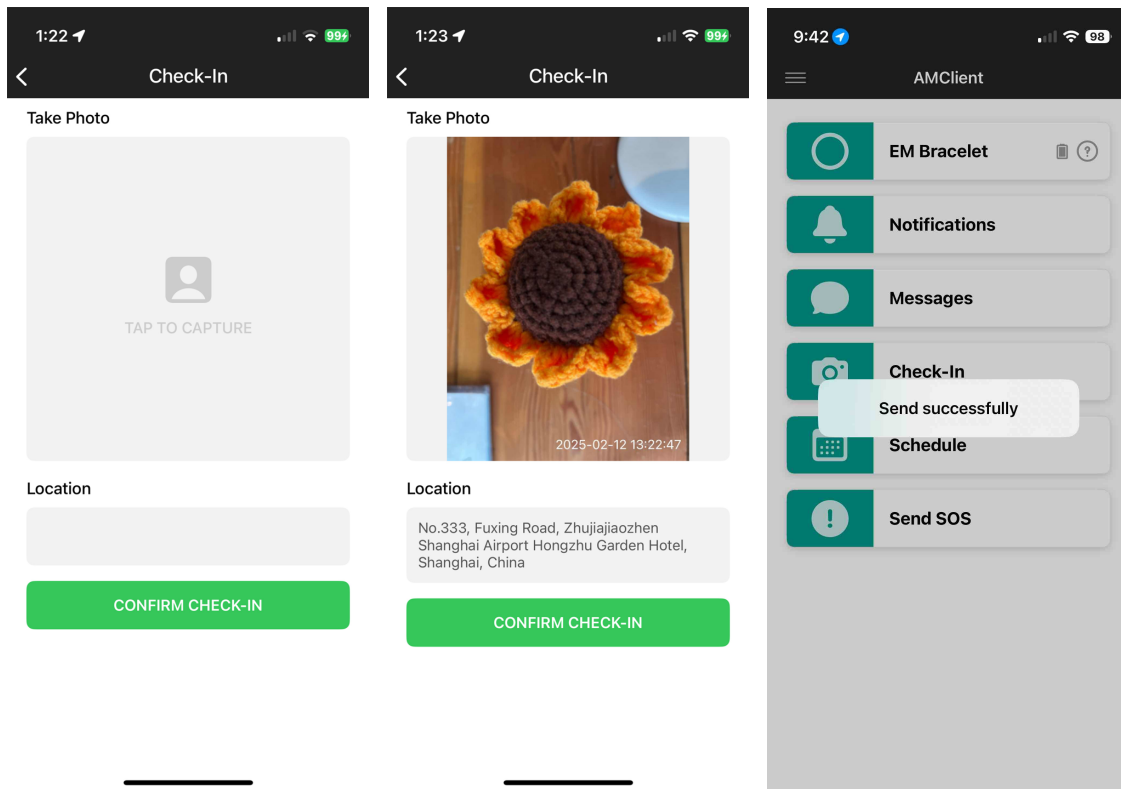
AMClient App supports two kinds of panic SOS triggered, one is shortcut of AMClient to trigger SOS without open app, the other is 'Send SOS' button in App.



*Panic SOS send from shortcut or in-App of AMClient*

## 3. Check-In

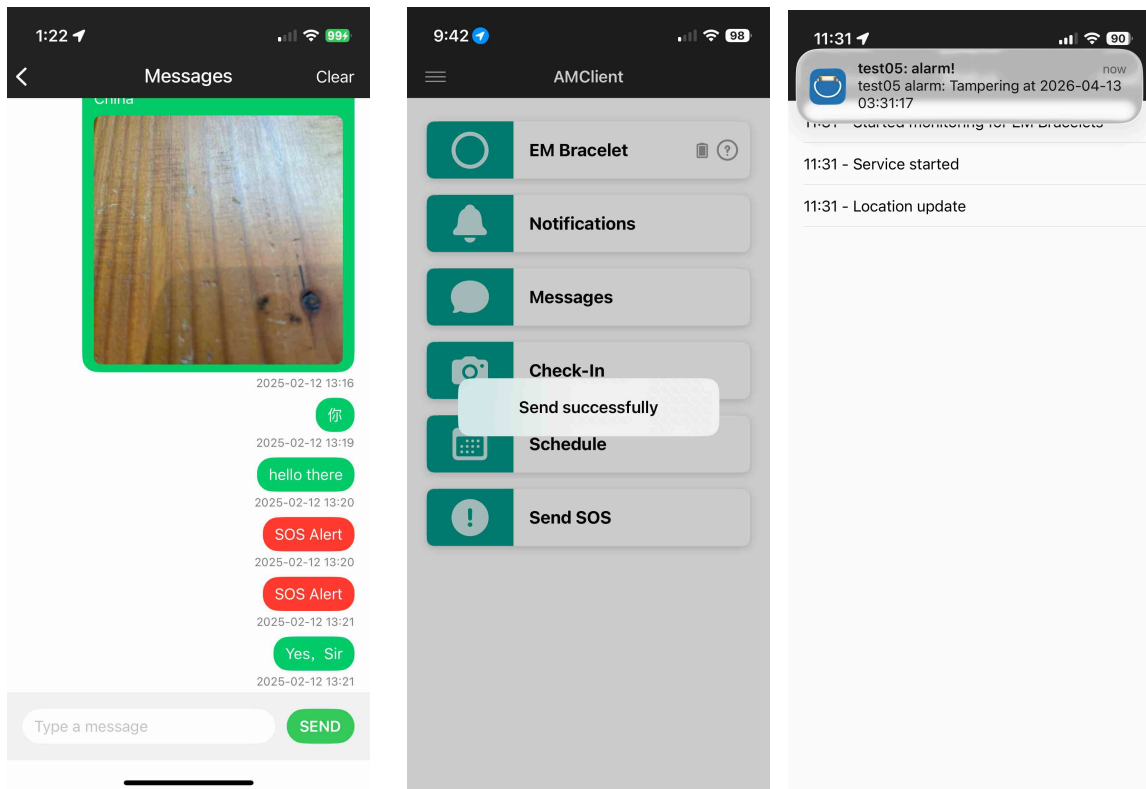
AMClient APP can be used independently with its Check-in function, to periodically or voluntarily take photo and retrieve GPS current location for upload, so that the staffs can supervise effectively at any time and any place for confirmation.



*Check-In of AMClient*

## 4. Messages

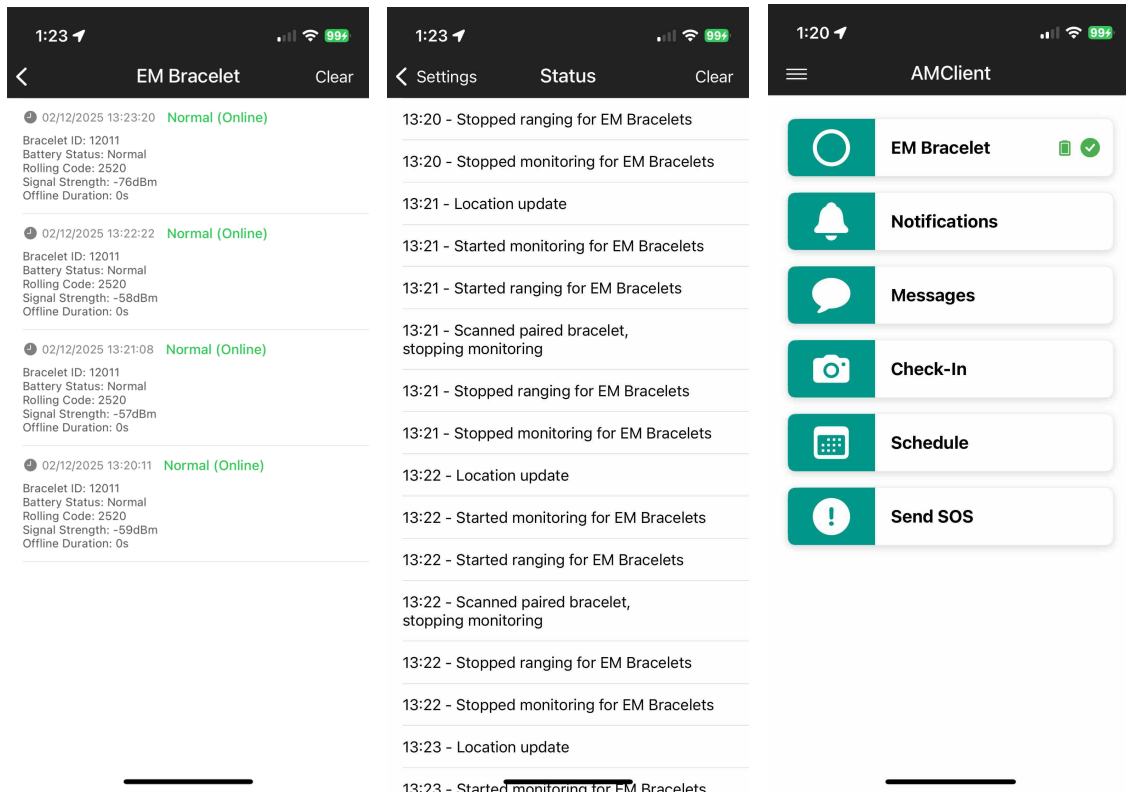
AMClient App allows user to send and receive text messages for prompt communications with supervisors, all of the communication messages are recorded in CO-EYE monitoring platform for report and tracing, no needs for any third-party chat apps and It can effectively improve the supervision efficiency of staff and reduce the workload.



*Messages communication in-App of AMClient*

## 5. EM Bracelet

AMClient APP also supports CO-EYE BLE i-Bracelet or CO-EYE ONE bracelet, a secure body-worn tether linked via Bluetooth, automatically continuous background proximity monitoring and confirmation. It is a cost-effective two-piece model for low-risk offender monitoring or battery-enhanced monitoring for one-piece model CO-EYE ONE.

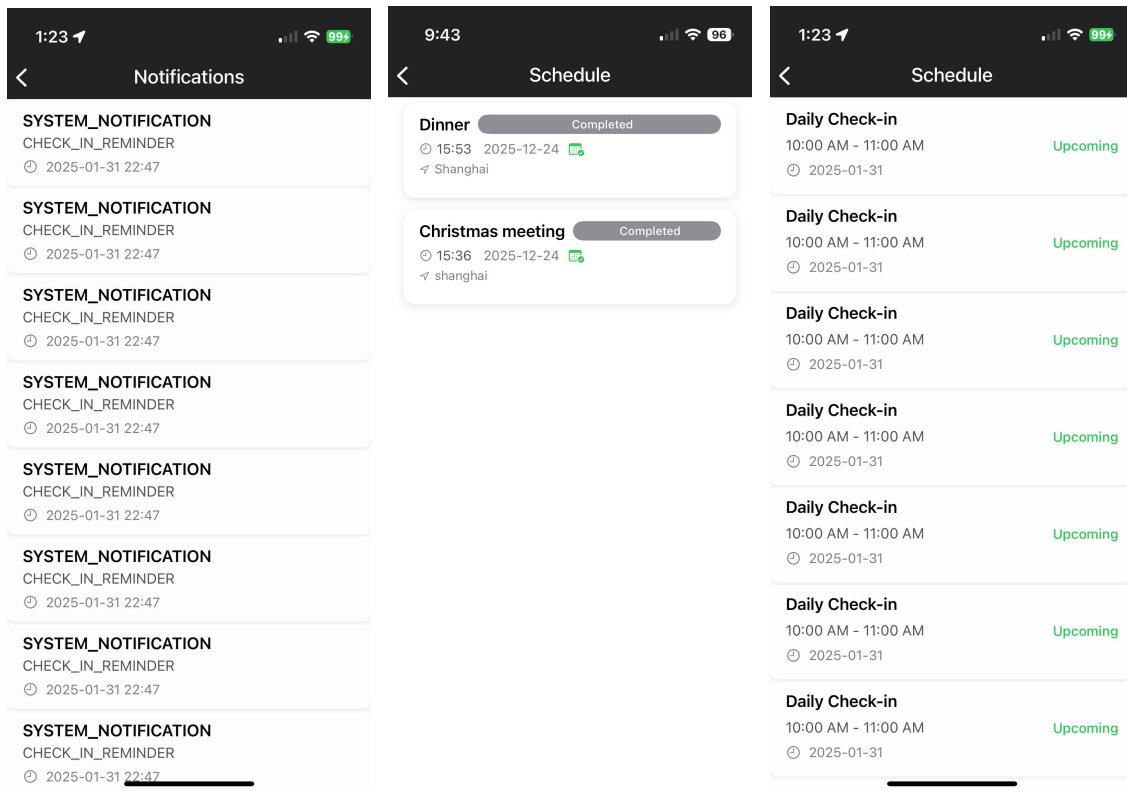


*EM Bracelet continuous monitoring of AMClient*

## 6. Notification and Schedule

AMClient App supports "Notifications" features via in-App notifications or Http commands fallback from portal.

Supports "Schedule" feature receives appointments notifications from portal, and Appointment seamlessly integrated with Calendar for reminder

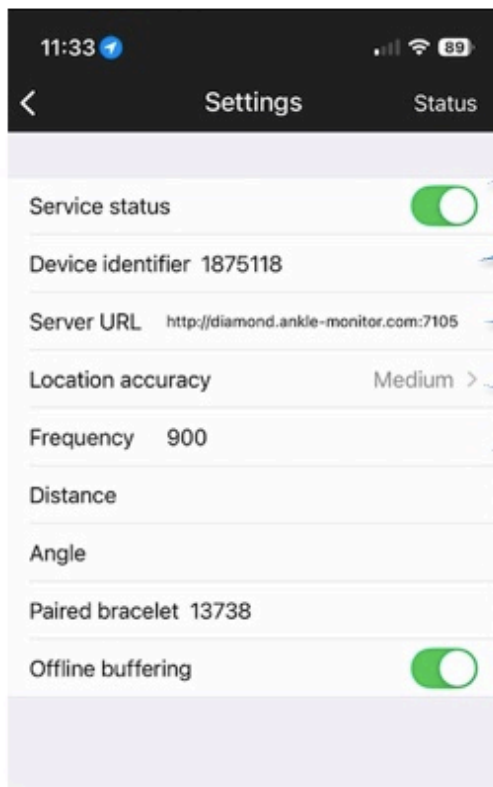


*Notification and Schedule functions of AMClient*

## 7. Settings

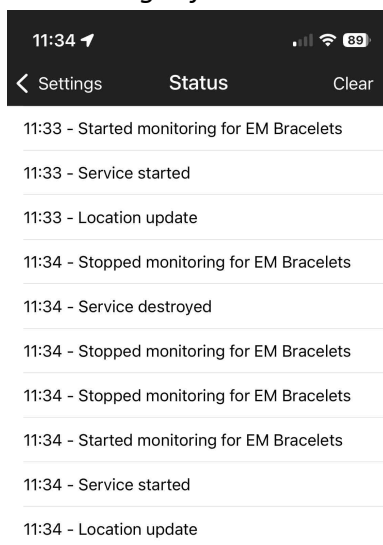
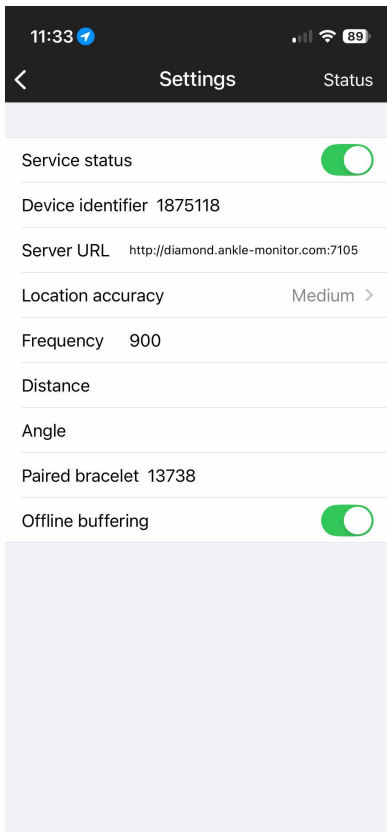
Configure AMClient running parameters in Settings:

- ✧ Point server IP or address to monitoring portal above (e.g. <http://89.116.247.217:7105>), note that 7105 is port of AMClient and don't change
- ✧ Keep the 'device identifier' same as the 'identifier' of enrollee you create in portal
- ✧ Select your preferred 'Location accuracy' and 'Frequency'
- ✧ All of those settings could be controlled remotely by commands from CO-EYE Monitoring Software
- ✧ The Settings could be locked or unlocked from CO-EYE Monitoring Software

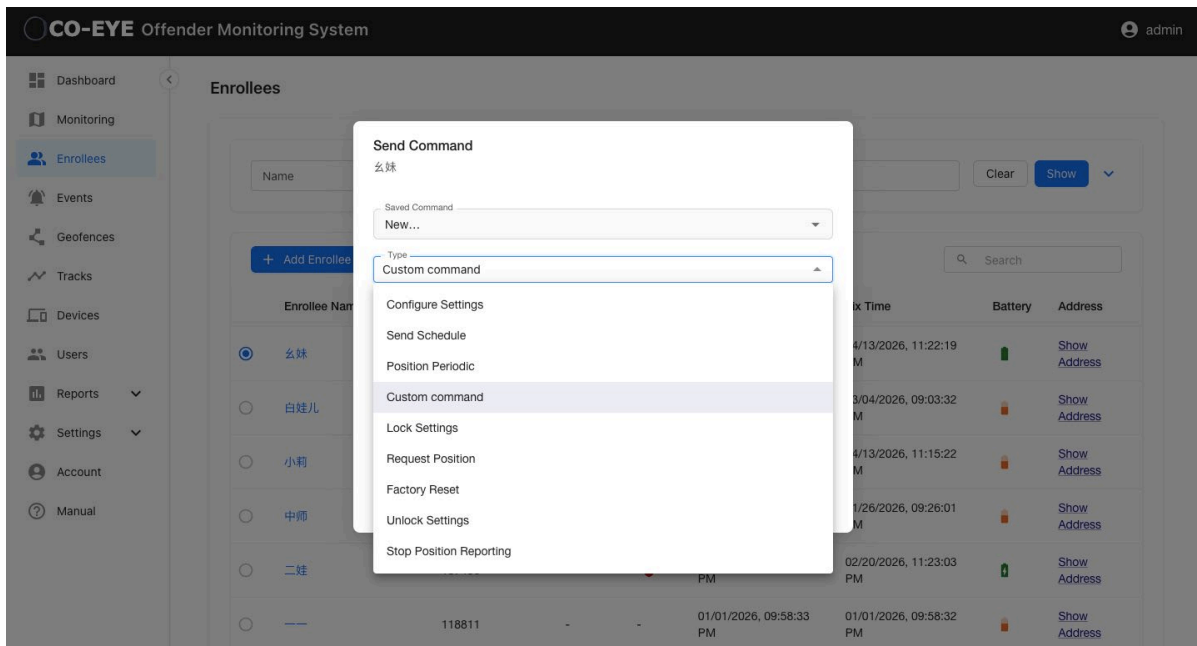


- Start or Stop tracking service
- Device identifier should be used as the identifier of new enrollee created in CO-EYE monitoring software
- Server URL should match with your assigned server IP and Port: <http://your-server-IP:7105>
- Location accuracy: High for more power consumptions
- Report Frequency: Small number for more power consumptions, unit is second

### Settings of AMClient



*Check status and Lock/Unlock of Settings in AMClient*



*Configuration commands from CO-EYE Monitoring Software via Notification channel*

## 8. Permissions Authorized

You should authorize the required permissions when running AMClient App including Background running permission, location / Mobile data / notification / Bluetooth / Camera permissions.

**Note that: For some android phones, should exclude the AMClient APP from battery optimization or similar functions.**

Once configured correctly you can check 'Status' on right top corner for detailed background running log, the App will output location update log as your expected frequency in Settings.

03:39 - Location update

03:54 - Location update

04:09 - Location update

04:24 - Location update

04:39 - Location update

04:54 - Location update

05:09 - Location update

05:24 - Location update

05:40 - Location update

05:55 - Location update

06:10 - Location update

06:25 - Location update

06:40 - Location update

06:55 - Location update

07:10 - Location update

07:25 - Location update

*Check 'Status' page for running log*

## 9. Access CO-EYE Monitoring Software

**Accessing the CO-EYE monitoring software via browser of PC or smartphone, check the data from AMClient App. Or you can download “AMManager” from App Store or Google Play to access the monitoring portal from smartphones with enabled notification function.**